



DAS Legal Expenses Insurance Company Limited.
THEFT PROTECT – Policy Summary

This policy summary provides key information about the Theft Protect policy which you should read. It does not contain full terms and conditions of the policy which can be found in the Theft Protect policy.

Theft Protect is an Assistance Insurance contract which helps you with replacement transport if your vehicle is stolen.

Features and benefits	Significant exclusions or limitations	Policy section
<p>Vehicle hire costs We will arrange and pay for a hire vehicle if your vehicle is stolen or declared a total write-off by your motor insurer following theft of your vehicle.</p>	<p>We will only pay vehicle hire costs up to the limit specified in your Certificate of Insurance. Your vehicle must be undriveable. You must report the theft of your vehicle to the police and obtain a crime number. You must report the theft of your vehicle to your insurance company or broker and obtain a claim number. We will choose the vehicle hire company. You can choose the type of vehicle provided that it is the same engine size and in the same vehicle group to your vehicle. You must meet the age and licensing rules of the hire company and follow any conditions of hire. You will be responsible for arranging temporary insurance cover to be in place for the hire vehicle and for the duration.</p>	<p>Insured Incident Condition 2a Condition 2b Condition 3b Condition 3c Condition 3d Condition 3e</p>
<p>24 Hour Telephone Helpline Eurolaw Legal Advice Advice on personal legal problems within UK and EU Law.</p>		<p>Personal Legal Advice Helpline</p>

Cancellation right

We hope you are happy with the cover the Theft Protect policy provides. However, you may cancel this policy without notice within 14 days of taking it out. After this you can cancel it at any time by telling the person who sells you this insurance, subject to 21 days notice of cancellation. If you cancel the policy, there will be no refund of premium.

Making a claim

If you have a claim please ring to tell us about it straightaway.
Telephone us on 0844 414 2284.

How to make a complaint

If you have a complaint about our service or about a claim, please write to our Managing Director at our head office address shown below. He will direct the complaint to the head of the relevant department(s). A copy of our internal complaint handling procedure is available on request.

Head Office: Nice 1 Ltd, Nice 1 House, Broad Lanes, Bilston, West Midlands WV14 0RQ

In the event that you remain dissatisfied, please write to the Managing Director
DAS Legal Expenses Insurance Company Limited, DAS House, Quay Side, Temple Back,
Bristol BS1 6NH.

If you are still not happy with the response you receive, you have the right to ask the Financial Ombudsman Service to review your case.

DAS is covered by the Financial Services Compensation Scheme (FSCS). You may be entitled to compensation from the scheme if DAS cannot meet its obligations. This depends on the type of business and the circumstances of the claim. Most insurance contracts are covered for 100% of the first £2,000 and 90% of the remainder of the claims costs. You can get more information about the compensation scheme arrangements from the FSCS.